




20+
Years
training


CPP30321

Certificate III in Cleaning Operations


► Qualified

Master the minimum operational National Standards for competencies 

► Compliant

Know your individual and employer obligations and liabilities 

► Safe

Trained staff are safer operators, more efficient and cost effective. 

Applied for Business

Informed Training

Consultation means training that is delivered to meet your company's unique requirements. ATS can deliver a mix of face-to-face, online, blended and practical applications to fit in with how your business works.

Assessing your specific needs, we can arrange training suitable to your operations. Through collaboration, we can also create bespoke training with our in-house writers and developers.

Applied for Work

Industry Expertise

Compliance assurance is important in ensuring that your employees are qualified to apply regulatory requirements and industry best practices.

Our instructors are industry professionals with current, real-world experience in Transport & Logistics Training.

Applied for Skills

Real Results

Training incorporates nationally accredited units of competency and industry best practices. Your training outcomes should be realistic and measurable.

We don't stop there. ATS defines what must be achieved and monitors how well these outcomes have been delivered.

Get in touch

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Applied Approach

Program Features

- Blended learning, assessment activities in the workplace, supported by relevant stakeholders
- A delivery model based on project/event management principles to keep student progression on track.
- Multiple exit and entry points to support a flexible format of delivery for student and employer.

Student Benefits

- Learning milestones are clear, flexible, and highly organised to support the student experience
- Assessment deliverables are built throughout the program to support confidence and commitment levels of each candidate.
- Students, employers and relevant stakeholders are provided with an annual calendar to organise attendance and workplace support for each program activity.

About the Qualification

This qualification reflects the role of cleaners responsible for undertaking a range of routine and non-routine tasks according to work schedules, liaising with clients and in some cases members of the public, and operating in a range of general residential and commercial settings as well as specialist cleaning environments.

The cleaner may work alone, with or without supervision, and has responsibility for selecting, preparing and using appropriate cleaning methods for a range of cleaning situations while ensuring safe work practices.

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Program Details

Qualification Structure

To achieve this qualification, competence must be demonstrated in 14 units of competency consisting of:

- ▶ 5 core units
- ▶ 9 elective units.

CORE UNITS	
BSBOPS201	Core Work effectively in business environments
BSBOPS304	Core Deliver and monitor a service to customers
BSBWHS211	Core Contribute to the health and safety of self and others
BSBWHS332X	Core Apply infection prevention and control procedures to own work activities
CPPCLO3100	Core Maintain cleaning storage areas
GENERAL ELECTIVE	
CPPCLO3113	Clean food handling areas and equipment
CPPCLO3101	Clean carpeted floors
CPPCLO3102	Clean hard floors
CPPCLO3103	Clean and maintain amenities
CPPCLO3106	Pressure wash and clean surfaces
CPPCLO3108	Clean window coverings
CPPCLO3105	Clean glass surfaces
CPPCLO3111	Clean rooms, furniture and fittings
HLTINFCOV001	Comply with infection prevention and control policies and procedure

Mode of Delivery

- ▶ Blended Learning with assessment activities conducted in the workplace

Delivery Methods

- ▶ Self-Directed Activities
- ▶ Workplace Support
- ▶ Online Instructor Led
- ▶ Classroom-based
- ▶ Learning and Assessment Support
- ▶ Workplace Application
- ▶ Assessment of Knowledge
- ▶ Assessment of Performance in the Workplace

Volume of Learning

- ▶ 56 weeks, 336 hours, 24 hours per unit

Program Fees

\$6,540.00 per student

Collaborative Delivery

ATS Delivery Personnel

- ▶ TAE40116/TAE40122 Certificate IV in Training and Assessment
- ▶ Industry currency and ongoing professional development
- ▶ Industry Content Experts providing specialist delivery or adding value to a program activity

Client Program Delivery Personnel

- ▶ Program Sponsor/Enterprise Coordinator, Workplace Coach, Team Leader, and/or Manager
- ▶ Committed to workplace support and workplace application activities
- ▶ Workplace experience and/or qualifications in the unit context

Program Learning Materials

- ▶ Comprehensive Online and Hard Copy course material with modules for each topic.
- ▶ Interactive activities, quizzes, and real-life scenarios to reinforce learning.
- ▶ Industry related handouts summarising key points for quick reference.

Program Evaluation

ATS refer to the Kirkpatrick Model when evaluating its programs.

It consist of four levels of evaluation: Reaction, Learning, Behaviour, Result. Each successive level of the model represents a more precise measure of the effectiveness of the training program

Nationally Recognised

Nationally Recognised Training means the course is a program of study leading to accredited vocational qualifications and credentials that are recognised across Australia.

